



ORGANIZATION DIMENSIONS INC.

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### **Strategic HR Management**

- Formulating HR plans and goals
- Workforce planning and development
- Managing organizational change
- Succession planning
- Implementing a performance-based culture

### **Process Improvement/Organizational Effectiveness**

- Assessing and improving organizational systems
- Performance management systems (see PMMRS™)
- Determining external/internal customer requirements
- Leadership/Management development

### **Human Resource Management**

- Executive coaching
- Executive search
- Conducting human resource assessments
- Employment law compliance
- Labor-management relations

### **Customer/Patient/Client Relations Consulting**

- Developing a customer-driven organization
- Developing quality/service performance standards
- Evaluating and improving customer service delivery systems
- Handling customer dissatisfaction

### **Working With "Distressed" Companies**

- Turnaround and workout management
- Crisis management
- Interim management

### **Human Resource Management Insourcing and Outsourcing**

- Payroll systems
- Human resource information systems
- Benefits
- HR functions